Press release



WOW! / Power Repair: Clever troubleshooting

The shortest way to a repaired vehicle

Künzelsau – 15 April 2019 – Although fault codes reveal a lot about errors in the car, they are often like technical oracles. This is due to the rapid development of the technologies. With the extended troubleshooting Power Repair WOW! Würth Online World (WOW!) shows the shortest way to the repaired vehicle and therefore brings the workshop an enormous time and cost saving.

Even for experts it is not always easy to find faults in modern vehicle systems with networked control units, and reliable vehicle repair is becoming increasingly difficult. In other words, troubleshooting that leads to success offer the workshop a double benefit. First, the workshop acts as a competent solution provider to the vehicle driver. Second, it is a good employer in the perception of its garage staff. Those who provide their staff with all imaginable support - from training to tools - experience loyalty.

WOW! Würth Online World supports the automotive vehicle repair shops and, more specifically, the mechanics with the extended troubleshooting **Power Repair**. The system represents an additional extension of the existing WOW! diagnostic software and shows the shortest way to the repaired vehicle.

"Unique feature of the new, integrated troubleshooting is the bundling of technical information from different data sources," says Markus Kühnemann, Head of Division Auto at WOW!. Precisely this means that read out error codes are compared online with various data sources and enriched with additional information. Power Repair displays this synchronized data and passes on workshop experience in terms of reference values, possible fault sources and confirmed repair instructions to the user. Necessary wiring diagrams and technical service notifications of the manufacturers complete the information package for the respective fault code.

For the workshop employees, this saves a great deal of time and money, as this eliminates various work steps and search processes. The shortest way to the repaired vehicle is shown. This is clearly the main benefit to ensure a transparent and rapid fault diagnosis and correction



About WOW! Würth Online World

Workshops and car dealerships with the latest developments and solutions for diagnosis, exhaust emission testing and air conditioning service from WOW! are technically well prepared for the future. In addition to service companies and car dealerships, also suppliers and vehicle manufacturers from 35 countries are customers of the Würth GROUP company, which was founded in 2000. Worldwide, 50,000 customers rely on diagnostic solutions from WOW!. Further information can be found on the internet at www.wow-portal.com.

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